



DEPARTMENT OF STATE  
DIVISION OF CORPORATIONS



**Information for Victims of Business Identity Theft**

Resolving the problems caused by identity theft whether business or personal is a time-consuming process that will require patience and focus. When resolving identity theft problems, government agencies, financial institutions, and the credit bureaus commonly suggest the following steps:

1. Immediately contact your bank(s) and credit card provider(s) to flag your accounts.
2. Immediately report any issue to the credit reporting agencies: Dun & Bradstreet, Equifax, Experian, and TransUnion.
  - a. You should speak to the fraud department at each credit bureau. The credit bureaus can put a "fraud alert" on your file that will tell creditors to contact you before they open any accounts in your name.
    - i. **Dun & Bradstreet:** 1-800-234-3867
    - ii. **Equifax:** 1-800-525-6285
    - iii. **Experian:** 1-888-397-3742
    - iv. **TransUnion:** 1-800-680-7289
  - b. You may also want to contact a list of other business credit reporting bureaus. A list of some of the other top business credit reporting bureaus is available at <http://bit.ly/bizcreditbureaus>.
3. Contact the Attorney General's Fraud Hotline at (866) 966-7226.
4. Contact Division of Consumer Services at 1-800-435-7352 if applicable.
5. Contact the Division of Corporations at 850-245-6007 if needed.
6. Report fraud to **IC3 Internet Crime Complaint Center** at [www.ic3.gov/default.aspx](http://www.ic3.gov/default.aspx) and FDLE FC3 Computer Crime Center at <http://www.fdle.state.fl.us/Content/Florida-Computer-Crime-Center/Menu/Home.aspx>.
7. Notify the U.S. Postal Inspector at [www.postalinspectors.uspis.gov](http://www.postalinspectors.uspis.gov) if your mail has been tampered with.
8. Document all contacts and take notes about the conversations. Ask for names, department names, and phone extensions, and record the date you speak with each person.
9. Follow up. Make sure creditors and credit reporting agencies receive everything they have requested. It is always a good idea to place a follow-up call or send a letter for confirmation.
10. Don't throw away files. Keep all notes and correspondence in an accessible file in case they are needed in the future.
11. Continue to monitor your accounts and credit report.
12. Continue to monitor your business records on [www.Sunbiz.org](http://www.Sunbiz.org).